

J Pro Online Learning Terms and conditions (applied skills papers)

J Pro Online Learning Terms and conditions

1) Pre-recorded Class Videos

1.1) Class videos will be available to watch once students gain access to the online learning platform. Online learning platform can be accessed from any device using internet browser with active internet connection.

1.2) Videos will comprise sound and visual (workings).

1.3) It is your responsibility to check that the computer/device and internet service you plan to use to access our course is compatible with the minimum specification requirement.

- Stable WiFi connection with at least 30 Mbps for Live and playback video (360p to 720p).
- Latest updates for internet browsers used.

It is still viable to play through phone data connection, you may incur charges from your phone data depending on the plan you have opted for with your telco provider.

2) Timetable

2.1) Online students course timetables are available at this link :<https://www.jprotraining.com/acca-applied-skills> . Timetable published are samples for students to follow. Students can create their own timetable to suit their study style.

3) Validity / Expiry (9th June 2023)

3.1) Videos will be available for you to watch until your examinations for the current exam cycle that you have registered and undertaken the course with J Pro Business Training. Example: Student registered course at J Pro Business Training for ACCA June 2023 examination preparations, videos will be available until the ACCA June 2023 examination sessions only. Videos will be unavailable to view after the period of expiry.

3.2) All online class videos are J Pro Business Training intellectual property. Distribution of the videos and materials are prohibited. We believe that you are bound by ACCA Code of Conduct and expect that you follow the code's requirement of integrity.

3.3) Online class videos can be viewed many times until your course expires with J Pro Business Training.

4) Study Materials

4.1) Course materials are only provided via PDF only. Students can print the materials using the PDF given in the online learning system. Some courses will be provided with Kaplan study text e-book, this particular e-book cannot be downloaded or printed.

5) Support for online

5.1) Students can post their queries into our WhatsApp group for the particular course enrolled. Our course lecturer will attend the course queries.

5.2) Students can email jprotraining@gmail.com or whats App / Call 016 263 0649 for any technical queries.

6) Course Fees

6.1) This will follow each exam cycle fee structure where you can find it on our website www.jprotraining.com

6.2) Payment can be done via Bank transfer. Currently, for international online students, we have only the method for Bank Transfer which is provided to you above at the beginning of this email.

6.3) Any transfer or payment must be in the correct amount of the course fees and any other fees. This is solely your responsibility.

6.3.1) If the payment or transfer done is lower than the course fees, we will give a notification to you on the remaining payable fees.

6.3.2) If any extra payment is transferred above the course fees or total fees by the error of the student, there will be an admin fee and any re-transfer fees that will apply to our banks if you have requested a transfer back the extra payment. If the extra payment which was requested to be transferred will not cover the admin and re-transfer fees of our banks, J Pro Business Training has the right to reject the re-transfer request by the student.

7) Course refund or transfers

7.1) No course refund / transfers or extension once the course registered for the exam cycle has commenced or the online course log in details have been emailed to the students' respective registered emails or WhatsApp or any other ways deemed necessary by J Pro Business Training to alert the students, this applies to whichever that comes the earliest. This applies to all types of courses such as Syllabus only, Revision Only or Syllabus and revision (Full Course).

7.2) Strictly no course refund or transfer request will be entertained for students who failed to register for their exams earlier for the current exam cycle registered with J Pro Business Training as we believe it is the sole responsibility of the students to secure seats and register for their exams directly with ACCA.

J Pro Business Training reserves the rights to amend the terms and conditions listed above without prior notice

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